

WARRANTY PROGRAM

For Products Purchased Effective January 2007:



IN-HOME SERVICE

CASABLANCA BRAND FANS

Models Covered

- 19th Century
- Astro
- Barolo
- Brescia
- Bel Air
- Bel Air Halo
- Brescia Gallery
- Bungalow
- Capistrano
- Concentra
- Chelsea
- Cottage
- Commodore Vanderbilt
- Estrada
- Four Seasons III Hugger
- Four Seasons III Outsider
- Hampshire
- Hanover
- le Grande
- La Fleur
- Lanai
- Marrakesh
- Malibu Star
- Metropolitan
- Middlebury
- Mission
- New Orleans Centennial
- Panama II
- Panama Damp
- Reverie
- S3
- Scandia
- Seacoast
- Siena
- Serra
- Silhouette II
- Stealth
- Trident
- Utopian
- Ventura II
- Victorian II
- Wailea
- The Wilderness
- Verrazano

120 - DAY IN-HOME SERVICE*

Where available, Casablanca will provide free in-home service* for a period of 120 days from the date of purchase or installation. **Please** do not return the product to the dealer. If you have any questions or need assistance with installation or operation of your fan, please call our toll free number: 1-888-227-2178 and our consumer service department will gladly assist you.

* **IN-HOME SERVICE:** Casablanca offers in-home service **WHERE AVAILABLE** as follows:

Within the first 120 days, Casablanca will send a field service representative to repair or replace the part or parts deemed to be defective from the factory, including blades, light kits and glass. Most service center contracts cover up to a 30 mile radius from their place of business. Casablanca will not cover repairs caused by improper installation. After the 120 day period, the Consumer will be charged for the service call and labor. Casablanca will pay for all defective parts through the duration of the parts warranty.

NOTE: Service Centers are required to submit a Proof of Purchase with each warranty claim. The Consumer must provide a copy of the Proof of Purchase at the time of service.

If no in-home service is available, the consumer may send an in-warranty fan to Casablanca Fan Company, Pomona, California for repair. The fan must be packaged properly, shipped and include a copy of the Proof of Purchase. The fan will be repaired and returned at no charge to the consumer, freight prepaid.

www.CasablancaFanCo.com OR www.CasablancaFanRepair.com

WARRANTY PROGRAM

For Products Purchased Effective January 2007:



(IN-HOME SERVICE NOT AVAILABLE)

PORTABLES

Series:

- Zephair Floor Fan
- Zephair Desk Fan
- Moderne Table Fan

LIGHTING

Collections:

- Mission
- Wilderness

AIRFLOW BRAND FANS

Series:

- La Paz
- La Paz Gallery
- La Costa
- La Habra
- La Verne
- Builders Choice 2
- Builders Choice Gallery

30-day Over-the-Counter Exchange Policy.

The customer must return the defective product to the Authorized Dealer who sold the product. Under the following conditions **credit will be issued**:

- Serial number, proof of purchase, or proof of installation MUST show product was purchased or installed by the customer within the 30 Days.
- Returned product must be accompanied by the RGA form authorized by the Casablanca Sales Representative.
- Product must be returned complete. If parts are missing, credit will be issued less the amount of the missing parts.
- Damaged merchandise due to improper packaging will not be approved for credit.
- Product must be returned freight prepaid, accompanied by the RGA form. A freight bill must be submitted for credit to be issued.
- Product must be returned complete. If parts are missing, credit will be issued less the amount of the missing parts.
- Unauthorized returns of Non defective or unused product will be subject to a 25% restocking Fee.

www.CasablancaFanCo.com OR www.CasablancaFanRepair.com



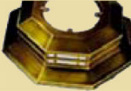
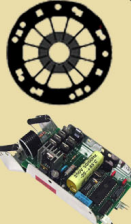



WARRANTY PROGRAM

For Products Purchased Effective January 2007:



WARRANTY



ALL CASABLANCA BRAND FANS

INDOOR FANS and DAMP OR WET FANS			 LIGHT FIXTURE	 BLADE	 FINISH	 PARTS & ELECTRONICS
 XLP-2000 and XLP-2100	 XTR-200	 DIRECT DRIVE	1 YEAR NO BULB WARRANTY	1 YEAR	1 YEAR	1 YEAR
LIFETIME						

LIGHTING

PORTABLES



 LIFETIME Warranty (on motor only)	 PARTS & ELECTRONICS 1 YEAR
---	--

The Mission Collection™



The Wilderness Collection™



One Year Limited Warranty

AIRFLOW BRAND FANS

INDOOR FANS	DAMP OR WET FANS	 LIGHT FIXTURE	 BLADE	 FINISH	 PARTS & ELECTRONICS
 DIRECT DRIVE	 DIRECT DRIVE	1 YEAR NO BULB WARRANTY	1 YEAR	1 YEAR	1 YEAR
LIFETIME					

www.CasablancaFanCo.com OR www.CasablancaFanRepair.com